



SHUZI Authorized Reseller Statement

Shuzi USA is firmly committed to providing our customers with quality, reliable products through Authorized Resellers. To ensure Shuzi customers receive the quality service they deserve, we select Authorized Resellers whom we believe share our vision of quality and service. We expect our resellers to provide pre-delivery and post delivery service and to maintain knowledgeable personnel.

Occasionally, an unauthorized reseller manages to obtain Shuzi products and offer them for sale to an unsuspecting customer. There are many websites and resellers who claim to be an Authorized Shuzi Reseller, but they are not. Products sold on these websites or from these sources do not carry a warranty for the sale of Shuzi products, nor are manufacturer warranties against defects valid when product is purchased through these resellers. Purchasing Shuzi products from such entities could be risky as the products may be counterfeit, used, or defective. We try to prevent it from happening in both unauthorized stores and the internet. Unfortunately, we do not catch everyone. Please protect yourself and your Shuzi product by ensuring that you purchase Shuzi products from an Authorized Shuzi Reseller.

Our policy is to honor product warranties and to perform services only on products purchased from an Authorized Shuzi Reseller. If you purchase a Shuzi product from an unauthorized reseller your Shuzi warranty will not be valid. By purchasing from a Shuzi Authorized Reseller, you will be able to take advantage of our programs and services; these programs and services are not valid on product sold through unauthorized resellers.