

# TERMS & CONDITIONS

## FORESTVILLE NEW REDEEMER BAPTIST CHURCH: ONLINE DONATION GIVING SYSTEM TERMS AND CONDITIONS

The following Terms and Conditions shall govern your use of the Online Donation Giving System at <https://www.forestvillenewredeemer.org/onlinegiving>. By donating online, you express your understanding and agreement that you are bound by the Terms and Conditions outlined in this document.

FNRBC accepts online donations through credit card payments via a secured gateway from individuals or organizations for our general fund.

**SECURITY POLICY.** FNRBC Online Donation Giving System uses an advanced encryption technology provided by Secure Sockets Layer (SSL), a recognized authentication and encryption software, which means that the site encrypts all of your personal information and card details so that it is unreadable to anyone outside of the transaction process.

**DONATION / GIVING.** Donations to the general fund of FNRBC may be made via <https://www.forestvillenewredeemer.org/giving> ("website"), using our secure payment gateway. Registration with the website is a prerequisite to donation, and donors will be required to provide all the necessary information to process the transaction.

Donors have the following donation options when paying via their credit card:

**Recurring Donation.** Donors may specify a donation amount and duration, during which their credit cards shall be automatically charged for that specified amount. The first donation, even if future-dated, will be processed on same date of entry.

**One-time Donation.** Donors may specify an amount, which will be charged to their credit cards accordingly.

After the donation process is completed, a confirmation of the transaction will be emailed to the donor's email address, as registered in the website's Online Donation Giving System, to serve as proof of delivery.

**TAX DEDUCTIONS.** All donations to FNRBC general fund addressed as tithes, offerings and pledges that qualify as tax deductible Charitable Contributions. FNRBC will send you a giving statement at the end of the year for your tax purposes.

**TRANSACTION CURRENCY.** All amounts on the website are defaulted to US Dollar (\$).

**REFUND AND CANCELLATION.** Once a donation is completed, the transaction is deemed final and indisputable, except under the following circumstances:

Unauthorized or fraudulent use of a donor's credit card is proven, per guidelines of his or her credit card company. In case of lost or stolen credit card, donors must notify their credit card company and comply with its reporting procedure.

If our websites and/or Online Donation Giving System inadvertently does/causes something that will necessitate a refund. In such an event, you must notify FNRBC via email ([fnrbchurch@gmail.com](mailto:fnrbcchurch@gmail.com)) or phone (301-736-4488) and request a refund within ten (10) working days from the date on which you made the donation.

FNRBC shall process your request for refund with the credit card company or bank within fifteen (15) working days.

**LIMITATION OF LIABILITY.** FNRBC reserves the right to modify or replace any of these Terms and Conditions at any time, and any change shall be effective once posted on the Websites.

**INDEMNITY.** Under no circumstance shall FNRBC be liable for any claims, costs or damages, whether direct or consequential, arising as a result of your use of the Online Donation Giving System or your inability to do so, your reliance on any content and/or services associated with the FNRBC website, or any breach of these Terms and Conditions.

**OTHER TERMS AND CONDITIONS.** FNRBC is not responsible for typographic errors. We reserve the right to change the Terms and Conditions of the Online Donation/Giving System at any time without prior notice.

**QUESTIONS OR CONCERNS.** If you have questions or concerns about online donations – the Terms and Conditions, the process of giving, or anything else – before, during, or after the process of giving, please feel free to contact Forestville New Redeemer Baptist Church.

**CONTACT INFORMATION.**

Forestville New Redeemer Baptist Church

7808 Marlboro Pike

Forestville, MD

[fnrbchurch@gmail.com](mailto:fnrchurch@gmail.com)

301-736-4488

Example of Pay Portal

<https://pushpay.com/g/revisionsm?src=hpp&r=monthly>