

To whom it may concern,

My son has been attending Babyland Child Care Centre for just over 2 years. He first started when he was 12 months old.

There are numerous aspects of the Centre I have been happy with during this time. But the most important thing to a parent is the staff of a child care centre.

The staff here are excellent. Every morning I have entered the premises, I have always been greeted with a very friendly 'Good Morning'. Everybody is friendly and caring, making it feel like an extension of your own home.

The educators are always on hand and available to talk to you about your child's day, and share any moments that a parent would love to hear about – any achievement, big or small. They are aware these things matter to the parents.

All staff members are very approachable. I have always found it very easy to talk to them regarding any change in habit for my son, or aspect of his day I wish for them to implement. He has also learnt a great deal while attending, coming home with knowledge that we as his parents had not taught him!

The educators have procedures in place for dealing with any conflict or issue that presents itself, particularly teaching the children to respect one another. They are also supportive for us as parents in terms of any challenging time we may be having within the home, offering ideas and suggestions that we can try, and techniques that work at the Centre.

I can see that the staff really care for the children at the Centre, they are concerned to hear if they have been ill, and even miss them if absent.

The Centre is a very important place for our family, and definitely an extension of our supportive network. I would, and have, recommended the Centre to parents with the need for quality care.

Katherine Wong

Manager/Owner – Hire for Baby St George, and Mum of one very individual 3.5 year old boy