

# OUR COMMITMENT



We aim to:

Ensure that the Health and safety of our children is paramount and is supported and promoted at all times.

- Acknowledge and support individual needs of children and families in our community regardless of gender, class, ability or cultural and diverse backgrounds.
- Provide qualified, experienced and motivated educators who provide nurturing relationships to develop a strong sense of wellbeing. Educators respond to children's interests and needs and are there to guide, facilitate and support children's learning and development.
- Ensure that the children are educated in and encouraged to participate in healthy eating practices and physical activity.
- Work closely together with families and support services as functional members of an efficient team.

## We aim for QUALITY

- We will assist the growth and development of children and families and take into account, their needs and the needs of those who care for them, including the community in which the services are provided.
- We will provide a service which meets any regulations or guidelines to the best of our ability.
- We will comply with industrial awards and promote equity in wages and working conditions.
- Opportunities will be available for training of both staff and management.
- We are registered with the Australian Children's Education & Care Quality Authority (ACECQA) and we participate in the National Quality Framework (NQF) which requires implementing a systematic process for continuous improvement (QIP).

### **We aim for ACCESSIBILITY**

- We will plan on the basis of availability to all children irrespective of cultural background, disability or geographic area and take into account any departmental guidelines related to priority of access.
- We will be accessible in terms of how the service's physical space is organised and that our hours of operation best meet the needs of families, children and educators.
- We will have the capacity to respond to the changing and varied needs of different communities and individual users

### **We aim for AFFORDABILITY**

- We will plan our fees on the basis of availability to all children regardless of family income or social disadvantage to the best that we can.

### **We will meet the needs of CHILDREN by:**

- Creating a stimulating environment where children learn through play and intentional teaching.
- With a combination of planned and spontaneous experiences based on children's interests and strengths at individual and group level, allowing for choice, practice and challenge.
- Providing an environment and routines that foster children's learning through social interactions that develop and build strong meaningful relationships with educators and their peers.
- Recognising children as competent, capable learners and value each child's ability to make decisions that affect them. Children are actively encouraged to share their ideas and be involved in decision making opportunities for learning experiences; to learn respect fairness and social justice, and to celebrate diversity.
- Encouraging positive behavior and giving clear guidelines to children regarding appropriate behaviours.

### **We will meet the needs of the FAMILIES by:**

- Building secure, respectful and reciprocal relationships between educators and families and support parents as they balance work and family life. Partnership with families is important and family participation is welcomed and encouraged.
- Having a fee structure which is affordable.
- Ensuring that parents are confident that the service is of high quality and meets safety requirements.
- Encouraging parents to participate in the planning, organisation and running of the service and to take part in activities with the children where possible.
- Informing parents of their child's development and routine.

### **We will meet the needs of STAFF by:**

- Ensuring that correct employment practices are followed regarding job descriptions, industrial awards and health and safety requirements.
- Providing clear policies and procedures for all aspects of service management. Staff will be consistent in adhering to centre policies.
- Giving opportunities for training and development.
- Value each educator's strengths and skills through promoting teamwork and supportive work environment. Reflective practice and ongoing professional learning and development are encouraged to provide best quality education and care

### **We will meet the needs of the COMMUNITY by:**

- Involving local people in the program where possible.
- Maintaining a high quality service which reflects the cultural and linguistic composition of the community.
- Complying with any legal requirements regarding health and safety standards and maintaining the centre in good order.
- Liaising with other children's services, schools, local councils and community support programs.